

LL.M. DEGREE III SEMESTER EXAMINATION, NOVEMBER 2009

SLS 2311 CONSUMER AND PUBLIC UTILITY SERVICES

Time : 3 Hours

Maximum Marks : 50

(All questions carry EQUAL marks)

(5 x 10 = 50)

- I. A. Examine the general principles of law dealing with control over public utility services.
OR
B. Give an account on public utility services in India and examine the concept of deficiency in such services.
- II. A. Discuss various provisions of law in India dealing with interests of consumers of transport services.
OR
B. Enumerate the rights enjoyed by consumers of transport services.
- III. A. Analyze the extent of legal control of post and telecommunication services.
OR
B. Examine the provisions in the Consumer Protection Act for protection of consumers of electricity and drinking water services.
- IV. A. Explain the laws in India dealing with negligence and deficiency banking and insurance services.
OR
B. Discuss on a comparative perspective laws in various countries dealing with deficiency in banking services.
- V. A. Write critical note on deficiency in service relating to education.
OR
B. Discuss the international legal movement for protection of consumers' rights against exploitation in public utility services.
